

Ultimate Broadband

Urban 4G - Early Termination Fees

Home 4G Wireless 300GB, 600GB and Unlimited

How the early termination fee is calculated

Contract length	Percentage of remaining contracted monthly charges
12 months	100% for contract months 1-12
24 months	100% for contract months 1-12; 25% for contract months 13-24
36 months	100% for contract months 1-12; 50% for contract months 13-24; 25% for contract months 25-36

Tables use the agreed recurring service charge including GST. One-off connection charges, equipment recovery, travel, unpaid balances and usage-based charges are not included. This formula applies only where agreed in the customer contract; earlier contracts can have different terms. An ETF must reflect UBB's reasonable remaining losses arising from early termination.

Open-term outright-router offer: no fixed-term ETF applies. The upfront router purchase and shipping are separate from an ETF. The 12-month re-sign and 24-month new-connection offers are fixed-term options; prices shown below use the documented \$65/\$75/\$85 standard monthly plans.

12-month contract - ETF by months remaining

Find the number of full contract months remaining at cancellation. Select the column matching the monthly charge in your accepted service agreement.

Months remaining	300GB \$65.00/mo	600GB \$75.00/mo	Unlimited \$85.00/mo
12	\$780.00	\$900.00	\$1,020.00
11	\$715.00	\$825.00	\$935.00
10	\$650.00	\$750.00	\$850.00
9	\$585.00	\$675.00	\$765.00
8	\$520.00	\$600.00	\$680.00
7	\$455.00	\$525.00	\$595.00
6	\$390.00	\$450.00	\$510.00
5	\$325.00	\$375.00	\$425.00
4	\$260.00	\$300.00	\$340.00
3	\$195.00	\$225.00	\$255.00
2	\$130.00	\$150.00	\$170.00
1	\$65.00	\$75.00	\$85.00
0	\$0.00	\$0.00	\$0.00

24-month contract - ETF by months remaining

Find the number of full contract months remaining at cancellation. Select the column matching the monthly charge in your accepted service agreement.

Months remaining	300GB \$65.00/mo	600GB \$75.00/mo	Unlimited \$85.00/mo
24	\$975.00	\$1,125.00	\$1,275.00
23	\$910.00	\$1,050.00	\$1,190.00
22	\$845.00	\$975.00	\$1,105.00
21	\$780.00	\$900.00	\$1,020.00
20	\$715.00	\$825.00	\$935.00
19	\$650.00	\$750.00	\$850.00
18	\$585.00	\$675.00	\$765.00
17	\$520.00	\$600.00	\$680.00
16	\$455.00	\$525.00	\$595.00
15	\$390.00	\$450.00	\$510.00
14	\$325.00	\$375.00	\$425.00
13	\$260.00	\$300.00	\$340.00
12	\$195.00	\$225.00	\$255.00
11	\$178.75	\$206.25	\$233.75
10	\$162.50	\$187.50	\$212.50
9	\$146.25	\$168.75	\$191.25
8	\$130.00	\$150.00	\$170.00
7	\$113.75	\$131.25	\$148.75
6	\$97.50	\$112.50	\$127.50
5	\$81.25	\$93.75	\$106.25
4	\$65.00	\$75.00	\$85.00
3	\$48.75	\$56.25	\$63.75
2	\$32.50	\$37.50	\$42.50
1	\$16.25	\$18.75	\$21.25
0	\$0.00	\$0.00	\$0.00

Separate \$79.01/month offer shown in TCG screenshots

The offer screenshots show \$79.01/month but do not identify which plan it applies to. Use the table below only for customers whose **accepted contracted monthly charge** is \$79.01; do not advertise it as a general price for all three plans.

12-month - special offer illustration

Find the number of full contract months remaining at cancellation. Select the column matching the monthly charge in your accepted service agreement.

Months remaining	Accepted \$79.01 offer \$79.01/mo
12	\$948.12
11	\$869.11

Months remaining	Accepted \$79.01 offer \$79.01/mo
10	\$790.10
9	\$711.09
8	\$632.08
7	\$553.07
6	\$474.06
5	\$395.05
4	\$316.04
3	\$237.03
2	\$158.02
1	\$79.01
0	\$0.00

24-month - special offer illustration

Find the number of full contract months remaining at cancellation. Select the column matching the monthly charge in your accepted service agreement.

Months remaining	Accepted \$79.01 offer \$79.01/mo
24	\$1,185.15
23	\$1,106.14
22	\$1,027.13
21	\$948.12
20	\$869.11
19	\$790.10
18	\$711.09
17	\$632.08
16	\$553.07
15	\$474.06
14	\$395.05
13	\$316.04
12	\$237.03
11	\$217.28
10	\$197.53
9	\$177.77
8	\$158.02
7	\$138.27

Months remaining	Accepted \$79.01 offer \$79.01/mo
6	\$118.52
5	\$98.76
4	\$79.01
3	\$59.26
2	\$39.51
1	\$19.75
0	\$0.00

Important: These public illustrations do not replace your accepted service agreement or an itemised cancellation quote. Contact UBB for the remaining contract term and ETF payable at the next invoice date. No ETF applies after the agreed fixed term finishes.