Ultimate Broadband

Home Phone | Early Termination Fees

Month-by-month fee tables for current fixed-term offers | Prices include GST

Find your plan and contract offer below, then use the number of complete contract months remaining to read the estimated ETF. The amount is based on the agreed discounted recurring monthly charge for the selected offer, not the standard undiscounted price.

Calculation: 12-month agreements: 100% per remaining month. 24-month agreements: 100% of each remaining month in contract months 1-12, then 25% for months 13-24. 36-month agreements: 100% of each remaining month in months 1-12, 50% in months 13-24, then 25% in months 25-36.

Example: $100/month on a 24-month term, cancelled after six completed months: 6 x $100 plus 12 x $25 = $900.

Home Phone Starter

Plan reference: HMV-PHONE-STARTER

12-month contract | Standard subsidised | $15.00 per month

Months left	Estimated ETF	Months left	Estimated ETF
12	$180.00	6	$90.00
11	$165.00	5	$75.00
10	$150.00	4	$60.00
9	$135.00	3	$45.00
8	$120.00	2	$30.00
7	$105.00	1	$15.00
		0	$0.00

24-month contract | Standard subsidised | $15.00 per month

Months left	Estimated ETF	Months left	Estimated ETF
24	$225.00	12	$45.00
23	$210.00	11	$41.25
22	$195.00	10	$37.50
21	$180.00	9	$33.75
20	$165.00	8	$30.00
19	$150.00	7	$26.25
18	$135.00	6	$22.50
17	$120.00	5	$18.75
16	$105.00	4	$15.00
15	$90.00	3	$11.25

Months left	Estimated ETF	Months left	Estimated ETF
14	$75.00	2	$7.50
13	$60.00	1	$3.75
		0	$0.00

Home Phone Plus

Plan reference: HMV-PHONE-PLUS

12-month contract | Standard subsidised | $25.00 per month

Months left	Estimated ETF	Months left	Estimated ETF
12	$300.00	6	$150.00
11	$275.00	5	$125.00
10	$250.00	4	$100.00
9	$225.00	3	$75.00
8	$200.00	2	$50.00
7	$175.00	1	$25.00
		0	$0.00

24-month contract | Standard subsidised | $25.00 per month

Months left	Estimated ETF	Months left	Estimated ETF
24	$375.00	12	$75.00
23	$350.00	11	$68.75
22	$325.00	10	$62.50
21	$300.00	9	$56.25
20	$275.00	8	$50.00
19	$250.00	7	$43.75
18	$225.00	6	$37.50
17	$200.00	5	$31.25
16	$175.00	4	$25.00
15	$150.00	3	$18.75
14	$125.00	2	$12.50
13	$100.00	1	$6.25
		0	$0.00

Important information: These tables apply only where the specified ETF terms were disclosed and accepted under the customer agreement. They are estimates based on full remaining monthly periods; any part-month treatment will be explained when quoting cancellation. The final fee can differ where a separate accepted agreement governs. Fees exclude unpaid invoices, usage charges, equipment replacement and agreed recovery/travel charges, which may apply separately. No ETF is charged once the minimum term ends.

Equipment: Customer-owned equipment does not need to be returned. UBB-owned equipment may need to be returned or made available for reasonable recovery under the customer's accepted equipment terms. Specific written equipment sale agreements take precedence.

Before cancellation: Ask UBB for your contract end date and an itemised ETF estimate for your next invoice date. Contractual notice periods and customer rights under New Zealand law also apply.